



Technical Services

- On-site technical support
- Monitor servers
- Monitor Internet connections
- Networking
- Remote computing
- Wireless installation support
- Hardware and Software installation
- Server & Desktop administration
- Anti-virus and Internet Security Solutions
- Email Server and Mobile Device Support
- Router configuration

Prepaid Options

Bronze Level

Once a month visit

- 4 hours of Onsite Technical Support
- \$0 cost for travel time
- \$0 cost for mileage
- Standard billing rates apply for services past four hours per month

Silver Level

Twice a month visit

- 12 hours of Onsite Technical Support
- \$0 cost for travel time
- \$0 cost for mileage
- Standard billing rates apply for service past 12 hours per month
- Verify backups

Gold Level

Once a week visit

- 24 hours of Onsite/Remote technical support
- \$0 cost for travel time
- \$0 cost for mileage
- Remote monitoring of network
- Remote monitoring of servers
- Remote monitoring of data connections
- Monitor backups
- Verify backups
- Standard billing rates apply for service past 24 hours per month

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Providing End-to-end Business Management Solutions for over 25 years.